

PRIVACY POLICY

Plymouth Garden Machinery Ltd is a privately owned, independent business specialising in the sale, service and repair of garden machinery. This privacy policy explains how we use any personal information we collect about you.

What information do we collect about you?

We collect some or all of the following information about you when you buy products from us or use our services:

- Your name
- Your home or business address
- Your mobile telephone number and/or your preferred contact number
- Your preferred email address if you have one

How will we use the information about you?

We collect information about you to process your order, to register your purchase(s) with the relevant manufacturer(s) for warranty purposes, and to be able to contact you subsequently regarding any product recalls.

If you agree, we will send you reminders, normally by text or email, when your machinery falls due for a service and will email you details of events we are running and of garden machinery products we think may be of interest to you.

Plymouth Garden Machinery Ltd will not share your information with third parties other than in the process of registering product warranties with manufacturers.

Marketing

We would like to send you periodically information about garden machinery products and events we are running which may be of interest to you. If you have consented to receive marketing, you may opt out at a later date.

You have a right at any time to stop us from contacting you for marketing purposes. If you no longer wish to be contacted for marketing purposes please email us at info@plymouthgardenmachinery.co.uk or write to us at Unit 16, 62 Valley Road Business Park, Plympton, Plymouth, PL7 1AB.

Access to your information and correction

You have the right to request a copy of the information we hold about you. If you would like a copy of some or all of your personal information please email us at info@plymouthgardenmachinery.co.uk or write to us at Unit 16, 62 Valley Road Business Park, Plympton, Plymouth, PL7 1AB.

We want to make sure that your personal information is accurate and up to date. You may ask us to correct or remove information you think is inaccurate.

Cookies

Cookies are text files placed on your computer to collect standard internet log information and visitor behaviour information. This information is used to track visitor use of our website (www.plymouthgardenmachinery.co.uk) and to compile statistical reports on website activity.

For further information visit www.aboutcookies.org or www.allaboutcookies.org.

You can set your browser not to accept cookies and the above websites tell you how to remove cookies from your browser. However, in a few cases some of our website features may not function as a result.

Other websites

Our website contains links to other websites. This privacy policy only applies to our website so when you link to other websites you should read their own privacy policies.

Changes to our privacy policy

We keep our privacy policy under regular review and will place any updates on our website for you to see. This privacy policy was last updated on 22 March 2018.

How to contact us

Please contact us if you have any questions about our privacy policy or information we hold about you:

- By email to info@plymouthgardenmachinery.co.uk.
- Or write to us at Unit 16, 62 Valley Road Business Park, Plympton, Plymouth, PL7 1AB.